

Advanced Product Quality Planning

APQP



***ADVANCED
PRODUCT QUALITY PLANNING (APQP)
AND CONTROL PLAN***

Reference Manual

This is a preview of "AIAG APQP-2:1995". [Click here to purchase the full version from the ANSI store.](#)

FOREWORD

This Reference Manual and Reporting Format were developed by the Advanced Product Quality Planning (APQP) and the Control Plan teams that were sanctioned by Chrysler, Ford, General Motors Supplier Quality Requirements Task Force.

The Task Force charter is to standardize the reference manuals, procedures, reporting formats, and technical nomenclature used by Chrysler, Ford, and General Motors in their respective supplier quality systems. Accordingly, this manual and format, approved and endorsed by Chrysler, Ford and General Motors, should be used by suppliers implementing APQP techniques into their design/manufacturing processes.

In the past, Chrysler, Ford, and General Motors each had their own guidelines and formats for ensuring supplier APQP compliance. Differences between these guidelines and formats resulted in additional demands on supplier resources. To improve upon this situation, Chrysler, Ford and General Motors agreed to develop and distribute this Manual. The work group responsible for this Manual was led by Mike Mazur of Ford Motor Company.

This manual provides general guidelines for preparing plans and checklists for ensuring that Advanced Product Quality Planning is in actuality carried out at the supplier. It does not give specific instructions on how to arrive at each APQP or Control Plan entry, a task best left to each component review team.

While these guidelines are intended to cover all situations normally occurring either in the early planning, design phase, or process analysis, there will be questions that arise. These questions should be directed to your customer's Supplier Quality activity. If you are uncertain as to how to contact the appropriate activity, contact your buyer in your customer's Purchasing office.

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TABLE OF CONTENTS

	<u>Page No.</u>
Introduction	1
Product Quality Planning Responsibility Matrix	2
Fundamentals of Product Quality Planning	3
Product Quality Planning Timing Chart	5
1.0 Plan and Define Program	6
1.1 Voice of the Customer	7
1.1.1 Market Research	8
1.1.2 Historical Warranty and Quality Information	8
1.1.3 Team Experience	8
1.2 Business Plan/Marketing Strategy	9
1.3 Product/Process Benchmark Data	9
1.4 Product/Process Assumptions	9
1.5 Product Reliability Studies	9
1.6 Customer Inputs	9
1.7 Design Goals	10
1.8 Reliability And Quality Goals	10
1.9 Preliminary Bill of Material	10
1.10 Preliminary Process Flow Chart	10
1.11 Preliminary Listing of Special Product and Process Characteristics	10
1.12 Product Assurance Plan	11
1.13 Management Support	11
2.0 Product Design and Development	12
2.1 Design Failure Mode and Effects Analysis (DFMEA)	14
2.2 Design for Manufacturability and Assembly	14
2.3 Design Verification	15
2.4 Design Reviews	15
2.5 Prototype Build – Control Plan	15
2.6 Engineering Drawings (Including Math Data)	16
2.7 Engineering Specifications	16
2.8 Material Specifications	16
2.9 Drawing and Specification Changes	16
2.10 New Equipment, Tooling and Facilities Requirements	17
2.11 Special Product and Process Characteristics	17
2.12 Gages/Testing Equipment Requirements	17
2.13 Team Feasibility Commitment and Management Support	17
3.0 Process Design and Development	18
3.1 Packaging Standards	20
3.2 Product/Process Quality System Review	20
3.3 Process Flow Chart	20
3.4 Floor Plan Layout	20



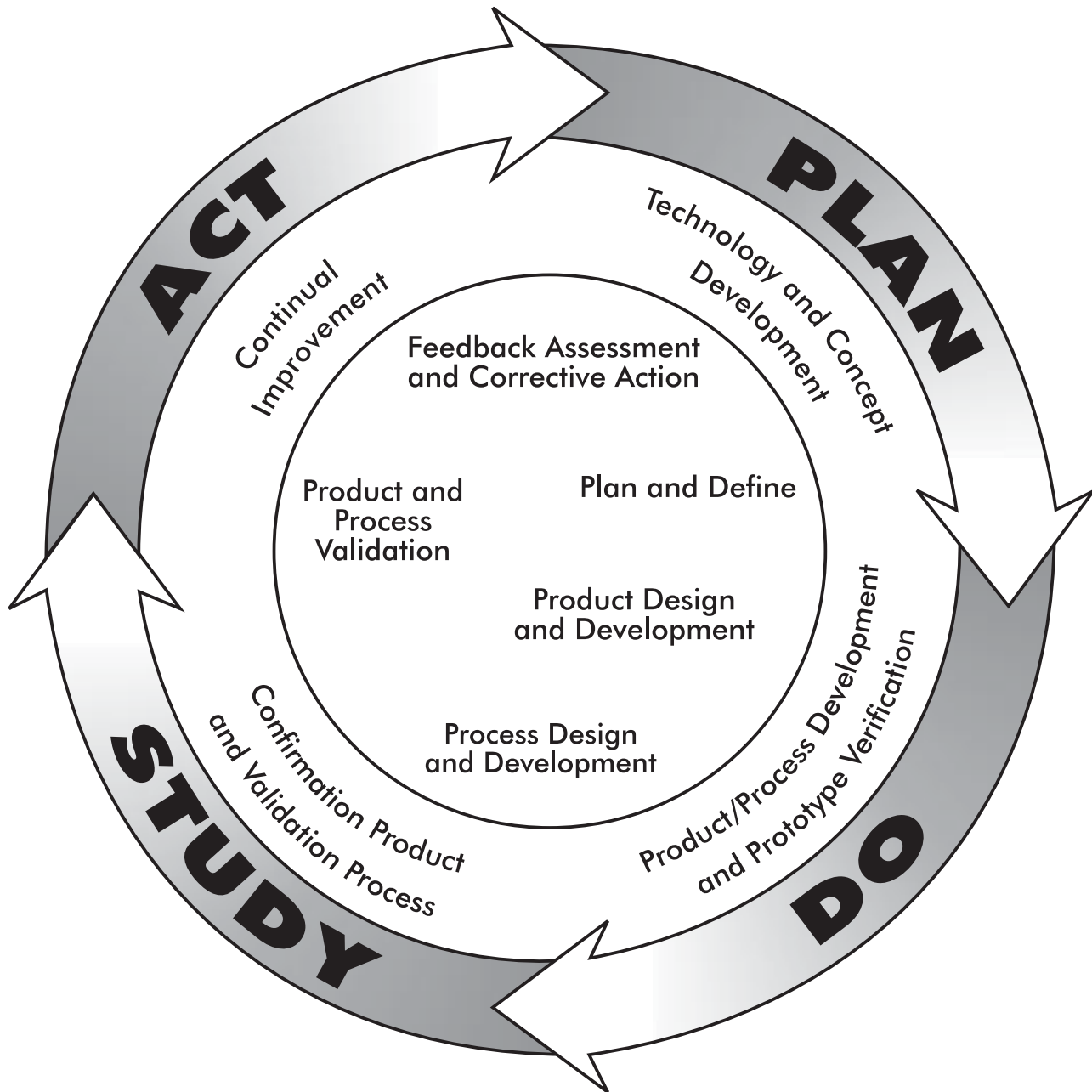
	<u>Page No.</u>	
3.5	Characteristics Matrix	20
3.6	Process Failure Mode and Effects Analysis (PFMEA)	21
3.7	Pre-Launch Control Plan	21
3.8	Process Instructions	21
3.9	Measurement Systems Analysis Plan	22
3.10	Preliminary Process Capability Study Plan	22
3.11	Packaging Specifications	22
3.12	Management Support	22
4.0	Product and Process Validation	24
4.1	Production Trial Run	25
4.2	Measurement Systems Evaluation	26
4.3	Preliminary Process Capability Study	26
4.4	Production Part Approval	26
4.5	Production Validation Testing	26
4.6	Packaging Evaluation	27
4.7	Production Control Plan	27
4.8	Quality Planning Sign-Off and Management Support	27
5.0	Feedback, Assessment and Corrective Action	28
5.1	Reduced Variation	29
5.2	Customer Satisfaction	30
5.3	Delivery and Service	30
6.0	Control Plan Methodology	31
6.1	Table of Contents	32
6.2	Overview	33
6.3	Control Plan Column Descriptions	37
6.4	Process Analysis	46
6.5	Supplements	47

Table of Contents

	<u>Page No.</u>
Appendix A – Product Quality Planning Checklists	63
A-1 Design FMEA Checklist	64
A-2 Design Information Checklist	65
A-3 New Equipment, Tooling and Test Equipment Checklist	69
A-4 Product/Process Quality Checklist	71
A-5 Floor Plan Checklist	75
A-6 Process Flow Chart Checklist	77
A-7 Process FMEA Checklist	78
A-8 Control Plan Checklist	79
Appendix B – Analytical Techniques	81
Assembly Build Variation Analysis	81
Benchmarking	81
Cause and Effect Diagram	81
Characteristics Matrix	81
Critical Path Method	82
Design of Experiments (DOE)	82
Design for Manufacturability and Assembly	82
Design Verification Plan and Report (DVP&R)	83
Dimensional Control Plan (DCP)	83
Dynamic Control Plan (DCP)	83
Mistake Proofing (Poka-Yoke)	84
Process Flow Charting	84
Quality Function Deployment (QFD)	84
System Failure Mode and Effects Analysis (SFMEA)	85
Appendix C – Special Characteristics Symbols	87
Appendix D – Reference Material	89
Appendix E – Team Feasibility Commitment	91
Appendix F – Product Quality Planning Summary and Sign-off	93
Appendix G – Ford’s Powertrain Dynamic Control Planning	95
Appendix H – Glossary	103
Appendix I – Acronyms	107
Appendix J – Bibliography	109
Appendix K – Alphabetic Index	111
Appendix L – Forms	113



PRODUCT QUALITY PLANNING CYCLE



INTRODUCTION

The purpose of this manual is to communicate to suppliers (internal and external) and subcontractors, common Product Quality Planning and Control Plan guidelines developed jointly by Chrysler, Ford and General Motors. The manual provides guidelines designed to produce a product quality plan which will support the development of a product or service that will satisfy the customer (see Section 1.6). The term “product” will be used throughout this manual and is meant as either product or service. The term “supplier” will also be used throughout this manual and is meant to apply to suppliers and subcontractors. Some of the expected benefits in using these guidelines are:

- A reduction in the complexity of product quality planning for the customers and suppliers.
- A means for suppliers to easily communicate product quality planning requirements to subcontractors.

This reference manual contains guidelines that support the requirements described in the *Chrysler, Ford, and General Motors Quality System Requirements*.

All forms in this manual are provided as examples only. The purpose is to assist the Product Quality Planning Team in developing the appropriate communication forms to support meeting customer requirements, needs, and expectations.

The words “shall,” “will” and “must” indicate mandatory requirements. The word “should” indicates a preferred approach. Suppliers choosing other approaches must be able to show that their approach meets the intent of this manual. Where the words “typical” and “examples” are used, the appropriate alternative for the particular commodity or process should be chosen.

The Product Quality Planning Cycle shown on the facing page is a graphic depiction of a typical program. The various phases are sequenced to represent planned timing to execute the functions described. The purpose of the Product Quality Cycle is to emphasize:

- Up-front planning. The first three quarters of the cycle are devoted to up-front product quality planning through product/process validation.
- The act of implementation. The fourth quarter is the stage where the importance of evaluating the output serves two functions: to determine if customers are satisfied, and to support the pursuit of continual improvement.

Depicting product quality planning as a cycle illustrates the never-ending pursuit of continual improvement that can only be achieved by taking the experience in one program and applying that acquired knowledge to the next program.