System Requirements for Snow and Ice Management Services
American National Standard

System Requirements for Snow and Ice Management Services

Sponsor

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American National Standard

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Foreword  (This foreword is not part of American National Standard ANSI/ASCA A1000-2014.)

The project initiation of this standard was set in motion after a Ballot of the ANSI Executive Standards Council (ExSC) accredited the ASCA as an American National Standards Developer on September 20, 2013. Following this action was registration of the PINS whereby public comment and notice were solicited. When the public notice expired on November 17, 2013 without comment, the project was officially launched by ASCA as sponsor. ASCA balloted a balanced consensus group and solicited public comment per ANSI procedures. This standard was approved by ANSI on January 27, 2014.

This standard, ANSI/ASCA A1000-2014: System Requirements for Snow and Ice Management Services, is intended to be implemented and applied (on a voluntary basis) in conjunction with ISO 9001 with respect to the processes of providing snow and ice management services.

The Accredited Snow Contractors Association, ASCA, is a trade association with the purpose of advancing the snow and ice management industry. Its services for the industry include:

1) Providing educational programs and publications in all aspects of snow and ice management, finance, business management, marketing and other specialized areas of professional interest.

2) Conducting meetings and other programs designed to promote the exchange of ideas among members and to facilitate the conduct of their business.

3) Collecting and disseminating information pertaining to the snow and ice management industry, including statistical data and other statistical research.

4) Developing and maintaining professional accreditation programs to encourage high standards for snow and ice management professionals.

5) Advocating the interest of the snow and ice management industry to local, state/provincial, federal and international governmental bodies.

6) Advocating the interests of the snow and ice management industry to insurance companies and allied associations.

The intent of this standard is to provide snow and ice management companies with a set of procedures that will result in documented completion of operations and safer conditions for pedestrians, drivers and property owners.

The information and materials contained in this publication have been developed from sources believed to be reliable. However, the Accredited Snow Contractors Association (ASCA) or individual committee members accept no legal responsibility for the correctness or completeness of this material or its application to specific factual situations. By publication of this standard, the ASCA does not ensure that adherence to these recommendations will protect the safety or health of any persons, or preserve property.
At the time the ANSI/ASCA A1000-2014 standard was developed; the ASCA Industry Standards Committee consisted of the following members:

**Kevin Gilbride**, Committee Chairman and Executive Director of the ASCA  
**John Allin**, Committee member and ASCA member  
**James Anderson**, Committee member and ASCA member  
**Rick Bell**, Committee member and ASCA member  
**Michael Jones**, Committee member and ASCA member  
**Nick Mosotti**, Committee member and ASCA member  
**Matthew Peterson**, Committee member and ASCA member  
**Mark Strayer**, Committee member and ASCA member  
**Paul Wolbert**, Committee member and ASCA member
1. Preface

Of the Accredited Snow Contractors Association’s (ASCA) various functions, there is perhaps none more important than establishing industry standards. By defining the proper and professional way to operate a professional snow and ice management business and then communicating those practices to the general public, we strive to remove any misconceptions between the general public and the snow and ice management industry. We also make clear to the general public those practices and procedures that define professional snow and ice management companies.

The standards established by ASCA’s Industry Standards Committee define the procedures that professional snow and ice management companies shall implement in their businesses for the betterment of society and, more specifically, their clients.

Disclaimer of liability

The ASCA does not assume any legal liability or responsibility for the accuracy, completeness or usefulness of any of the information contained herein.
2. **Scope, purpose and application**

2.1 **Scope**

This standard sets forth the provisions for snow and ice management companies to operate their businesses, in a more efficient, organized and safer work process, that results in a safer property condition for vehicular and pedestrian traffic.

2.2 **Purpose**

The purpose of this standard is to establish provisions and business practices that will enable snow and ice management companies, their employees and service providers to provide a snow and ice management service that the industry recognizes as having quality workmanship and is consistent with business management practices that protect the general population, their clients, and their employees.

2.3 **Application**

This standard is intended to apply primarily to snow and ice management services performed on commercial, industrial, and certain residential properties.