

This is a preview of "BS EN ISO 20387:2020". [Click here to purchase the full version from the ANSI store.](#)



BSI Standards Publication

Biotechnology — Biobanking — General requirements for biobanking

This is a preview of "BS EN ISO 20387:2020". [Click here to purchase the full version from the ANSI store.](#)

National foreword

This British Standard is the UK implementation of EN ISO 20387:2020. It is identical to ISO 20387:2018. It supersedes BS ISO 20387:2018, which is withdrawn.

The UK participation in its preparation was entrusted to Technical Committee CAS/1, Conformity assessment.

A list of organizations represented on this committee can be obtained on request to its committee manager.

This publication does not purport to include all the necessary provisions of a contract. Users are responsible for its correct application.

© The British Standards Institution 2020
Published by BSI Standards Limited 2020

ISBN 978 0 539 13257 1

ICS 07.080

Compliance with a British Standard cannot confer immunity from legal obligations.

This British Standard was published under the authority of the Standards Policy and Strategy Committee on 31 August 2018.

Amendments/corrigenda issued since publication

Date	Text affected
31 October 2020	This corrigendum renumbers BS ISO 20387:2018 as BS EN ISO 20387:2020

EUROPÄISCHE NORM

September 2020

ICS 07.080

English Version

Biotechnology - Biobanking - General requirements for biobanking (ISO 20387:2018)

Biotechnologie - «Biobanking» - Exigences générales
relatives au «biobanking» (ISO 20387:2018)

Biotechnologie - Biobanking - Allgemeine
Anforderungen für Biobanking (ISO 20387:2018)

This European Standard was approved by CEN on 31 August 2020.

CEN and CENELEC members are bound to comply with the CEN/CENELEC Internal Regulations which stipulate the conditions for giving this European Standard the status of a national standard without any alteration. Up-to-date lists and bibliographical references concerning such national standards may be obtained on application to the CEN-CENELEC Management Centre or to any CEN and CENELEC member.

This European Standard exists in three official versions (English, French, German). A version in any other language made by translation under the responsibility of a CEN and CENELEC member into its own language and notified to the CEN-CENELEC Management Centre has the same status as the official versions.

CEN and CENELEC members are the national standards bodies and national electrotechnical committees of Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Republic of North Macedonia, Romania, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, Turkey and United Kingdom.



EUROPEAN COMMITTEE FOR STANDARDIZATION
COMITÉ EUROPÉEN DE NORMALISATION
EUROPÄISCHES KOMITEE FÜR NORMUNG

CEN-CENELEC Management Centre: Rue de la Science 23, B-1040 Brussels

This is a preview of "BS EN ISO 20387:2020". [Click here to purchase the full version from the ANSI store.](#)

European foreword

The text of ISO 20387:2018 has been prepared by Technical Committee ISO/TC 276 "Biotechnology" of the International Organization for Standardization (ISO) and has been taken over as EN ISO 20387:2020 by Technical Committee CEN/CLC/JTC 1 "Criteria for conformity assessment bodies" the secretariat of which is held by BSI.

This European Standard shall be given the status of a national standard, either by publication of an identical text or by endorsement, at the latest by March 2021, and conflicting national standards shall be withdrawn at the latest by March 2021.

Attention is drawn to the possibility that some of the elements of this document may be the subject of patent rights. CEN shall not be held responsible for identifying any or all such patent rights.

This document has been prepared under a mandate given to CEN by the European Commission and the European Free Trade Association, and supports essential requirements of EU Directive(s).

According to the CEN-CENELEC Internal Regulations, the national standards organizations of the following countries are bound to implement this European Standard: Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Republic of North Macedonia, Romania, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, Turkey and the United Kingdom.

Endorsement notice

The text of ISO 20387:2018 has been approved by CEN as EN ISO 20387:2020 without any modification.

This is a preview of "BS EN ISO 20387:2020". [Click here to purchase the full version from the ANSI store.](#)

Contents

Page

Foreword	v
Introduction	vi
1 Scope	1
2 Normative references	1
3 Terms and definitions	1
4 General requirements	8
4.1 General.....	8
4.2 Impartiality.....	9
4.3 Confidentiality.....	9
5 Structural requirements	9
6 Resource requirements	10
6.1 General.....	10
6.2 Personnel.....	11
6.2.1 General.....	11
6.2.2 Competence and competence assessment.....	11
6.2.3 Training.....	11
6.3 Facilities/dedicated areas and environmental conditions.....	12
6.4 Externally provided processes, products and services.....	12
6.5 Equipment.....	13
7 Process requirements	14
7.1 General.....	14
7.2 Collection of biological material and associated data.....	15
7.2.1 Documented information requirements.....	15
7.2.2 Pre-acquisition information.....	15
7.2.3 Collection procedure.....	15
7.3 Reception and distribution of biological material and associated data.....	15
7.3.1 Access principles.....	15
7.3.2 Reception.....	16
7.3.3 Distribution.....	16
7.4 Transport of biological material and associated data.....	16
7.5 Traceability of biological material and associated data.....	17
7.6 Preparation and preservation of biological material.....	18
7.7 Storage of biological material.....	18
7.8 Quality control of biological material and associated data.....	19
7.8.1 General.....	19
7.8.2 Quality control of processes.....	19
7.8.3 Quality control of data.....	20
7.9 Validation and verification of methods.....	20
7.9.1 General.....	20
7.9.2 Validation.....	20
7.9.3 Verification.....	20
7.10 Management of information and data.....	21
7.11 Nonconforming output.....	21
7.11.1 General.....	21
7.11.2 Control of nonconforming output.....	22
7.12 Report requirements.....	22
7.12.1 General.....	22
7.12.2 Content of the report.....	22
7.13 Complaints.....	23
8 Quality management system requirements	24
8.1 Options.....	24

This is a preview of "BS EN ISO 20387:2020". [Click here to purchase the full version from the ANSI store.](#)

8.1.1	General	24
8.1.2	Option A	24
8.1.3	Option B	24
8.2	Documented information for the quality management system (Option A)	24
8.3	Control of quality management system documents (Option A)	25
8.4	Control of records (Option A)	25
8.5	Actions to address risks and opportunities (Option A)	25
8.6	Improvement (Option A)	26
8.7	Corrective action for nonconforming output (Option A)	26
8.8	Internal audits (Option A)	27
8.9	Quality management reviews (Option A)	27
Annex A (normative) Documentation requirements		29
Annex B (informative) Implementation guidance for Annex A		31
Annex C (informative) Quality management system options		34
Bibliography		35

This is a preview of "BS EN ISO 20387:2020". [Click here to purchase the full version from the ANSI store.](#)

Foreword

ISO (the International Organization for Standardization) is a worldwide federation of national standards bodies (ISO member bodies). The work of preparing International Standards is normally carried out through ISO technical committees. Each member body interested in a subject for which a technical committee has been established has the right to be represented on that committee. International organizations, governmental and non-governmental, in liaison with ISO, also take part in the work. ISO collaborates closely with the International Electrotechnical Commission (IEC) on all matters of electrotechnical standardization.

The procedures used to develop this document and those intended for its further maintenance are described in the ISO/IEC Directives, Part 1. In particular, the different approval criteria needed for the different types of ISO documents should be noted. This document was drafted in accordance with the editorial rules of the ISO/IEC Directives, Part 2 (see www.iso.org/directives).

Attention is drawn to the possibility that some of the elements of this document may be the subject of patent rights. ISO shall not be held responsible for identifying any or all such patent rights. Details of any patent rights identified during the development of the document will be in the Introduction and/or on the ISO list of patent declarations received (see www.iso.org/patents).

Any trade name used in this document is information given for the convenience of users and does not constitute an endorsement.

For an explanation of the voluntary nature of standards, the meaning of ISO specific terms and expressions related to conformity assessment, as well as information about ISO's adherence to the World Trade Organization (WTO) principles in the Technical Barriers to Trade (TBT) see www.iso.org/iso/foreword.html.

This document was prepared by Technical Committee ISO/TC 276, *Biotechnology*.

Any feedback or questions on this document should be directed to the user's national standards body. A complete listing of these bodies can be found at www.iso.org/members.html.

This is a preview of "BS EN ISO 20387:2020". [Click here to purchase the full version from the ANSI store.](#)

Introduction

This document has been developed with the objective of promoting confidence in biobanking. It contains requirements to enable biobanks to demonstrate competent biobank operation and the ability to provide biological material and associated data of appropriate quality for research and development.

This is intended to be achieved by the planning and implementation of policies, processes and procedures covering the life cycle of biological materials and their associated data. The use of this document facilitates cooperation, fosters exchange, and assists in the harmonization of practices among biobanks, researchers and other parties.

In this document, the following verbal forms are used:

- “shall” indicates a requirement;
- “should” indicates a recommendation;
- “may” indicates a permission;
- “can” indicates a possibility or a capability.

Further details can be found in the ISO/IEC Directives, Part 2.

This is a preview of "BS EN ISO 20387:2020". Click here to purchase the full version from the ANSI store.

Biotechnology — Biobanking — General requirements for biobanking

1 Scope

This document specifies general requirements for the competence, impartiality and consistent operation of biobanks including quality control requirements to ensure biological material and data collections of appropriate quality.

This document is applicable to all organizations performing biobanking, including biobanking of biological material from multicellular organisms (e.g. human, animal, fungus and plant) and microorganisms for research and development.

Biobank users, regulatory authorities, organizations and schemes using peer-assessment, accreditation bodies, and others can also use this document in confirming or recognizing the competence of biobanks.

This document does not apply to biological material intended for food/feed production, laboratories undertaking analysis for food/feed production, and/or therapeutic use.

NOTE 1 International, national or regional regulations or requirements can also apply to specific topics covered in this document.

NOTE 2 For entities handling human materials procured and used for diagnostic and treatment purposes ISO 15189 and other clinical standards are intended to apply first and foremost.

2 Normative references

The following documents are referred to in the text in such a way that some or all of their content constitutes requirements of this document. For dated references, only the edition cited applies. For undated references, the latest edition of the referenced document (including any amendments) applies.

ISO 8601, *Data elements and interchange formats — Information interchange — Representation of dates and times*

3 Terms and definitions

For the purposes of this document, the following terms and definitions apply.

ISO and IEC maintain terminological databases for use in standardization at the following addresses:

- ISO Online browsing platform: available at <https://www.iso.org/obp>
- IEC Electropedia: available at <http://www.electropedia.org/>

3.1

accessioning logging

documenting the addition of a new biological material and/or associated data to a biobank

3.2

acquisition

act of obtaining possession and/or custody of biological material and/or associated data