This is a preview of BS EN ISO/IEC 17024:2026. Click here to purchase the full version from the ANSI store.

BSI Standards Publication

Conformity assessment — General requirements for bodies operating certification of persons



This is a preview of BS EN ISO/IEC 17024:2026. Click here to purchase the full version from the ANSI store.

National foreword

This British Standard is the UK implementation of EN ISO/IEC 17024:2026. It is identical to ISO/IEC 17024:2026. It supersedes BS EN ISO/IEC 17024:2012, which is withdrawn.

The UK participation in its preparation was entrusted to Technical Committee CAS/1, Conformity assessment.

A list of organizations represented on this committee can be obtained on request to its committee manager.

Contractual and legal considerations

This publication has been prepared in good faith, however no representation, warranty, assurance or undertaking (express or implied) is or will be made, and no responsibility or liability is or will be accepted by BSI in relation to the adequacy, accuracy, completeness or reasonableness of this publication. All and any such responsibility and liability is expressly disclaimed to the full extent permitted by the law.

This publication is provided as is, and is to be used at the recipient's own risk.

The recipient is advised to consider seeking professional guidance with respect to its use of this publication.

This publication is not intended to constitute a contract. Users are responsible for its correct application.

This publication has been prepared under a mandate given to the European Standards Organizations by the European Commission and the European Free Trade Association. It is intended to support requirements of the EU legislation detailed in the European Foreword. A European Annex, usually Annex ZA or ZZ, describes how this publication relates to that EU legislation.

For the Great Britain market (England, Scotland and Wales), if UK Government has designated this publication for conformity with UKCA marking (or similar) legislation, it may contain an additional National Annex. Where such a National Annex exists, it shows the correlation between this publication and the relevant UK legislation. If there is no National Annex of this kind, the relevant Annex ZA or ZZ in the body of the European text will indicate the relationship to UK regulation applicable in Great Britain. References to EU legislation may need to be read in accordance with the UK designation and the applicable UK law. Further information on designated standards can be found at www.bsigroup.com/standardsandregulation.

For the Northern Ireland market, UK law will continue to implement relevant EU law subject to periodic confirmation. Therefore Annex ZA/ZZ in the European text, and references to EU legislation, are still valid for this market.

UK Government is responsible for legislation. For information on legislation and policies relating to that legislation, consult the relevant pages of www.gov.uk.

© The British Standards Institution 2026
Published by BSI Standards Limited 2026

ISBN 978 0 539 44353 0

This is a preview of BS EN ISO/IEC 17024:2026. Click here to purchase the full version from the ANSI store.

ICS 03.120.20

Compliance with a British Standard cannot confer immunity from legal obligations.

This British Standard was published under the authority of the Standards Policy and Strategy Committee on 30 April 2026.

Amendments/corrigenda issued since publication

Date	Text affected
31 October 2026	Implementation of CEN correction notice 29 April 2026: Annex ZA (informative) has been replaced in the European foreword

This is a preview of BS EN ISO/IEC 17024:2026. Click here to purchase the full version from the ANSI store.

EUROPEAN STANDARD EN ISO/IEC 17024

This is a preview of BS EN ISO/IEC 17024:2026. Click here to purchase the full version from the ANSI store.

EUROPÄISCHE NORM

April 2026

ICS 03.120.20

Supersedes EN ISO/IEC 17024:2012

English version

Conformity assessment - General requirements for bodies operating certification of persons (ISO/IEC 17024:2026)

Évaluation de la conformité - Exigences générales pour les organismes de certification procédant à la certification de personnes (ISO/IEC 17024:2026)

Konformitätsbewertung - Allgemeine Anforderungen an Stellen, die Personen zertifizieren (ISO/IEC 17024:2026)

This European Standard was approved by CEN on 24 February 2026.

This European Standard was corrected and reissued by the CEN-CENELEC Management Centre on 29 April 2026.

CEN and CENELEC members are bound to comply with the CEN/CENELEC Internal Regulations which stipulate the conditions for giving this European Standard the status of a national standard without any alteration. Up-to-date lists and bibliographical references concerning such national standards may be obtained on application to the CEN-CENELEC Management Centre or to any CEN and CENELEC member.

This European Standard exists in three official versions (English, French, German). A version in any other language made by translation under the responsibility of a CEN and CENELEC member into its own language and notified to the CEN-CENELEC Management Centre has the same status as the official versions.

CEN and CENELEC members are the national standards bodies and national electrotechnical committees of Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Republic of North Macedonia, Romania, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, Türkiye and United Kingdom.





CEN-CENELEC Management Centre:
Rue de la Science 23, B-1040 Brussels

© 2026 CEN/CENELEC All rights of exploitation in any form and by any means reserved worldwide for CEN national Members and for CENELEC Members.

This is a preview of BS EN ISO/IEC 17024:2026. Click here to purchase the full version from the ANSI store.

European foreword

This document (EN ISO/IEC 17024:2026) has been prepared by Technical Committee ISO/CASCO "Committee on conformity assessment" in collaboration with Technical Committee CEN-CENELEC/ JTC 1 “Criteria for conformity assessment bodies” the secretariat of which is held by BSI.

This European Standard shall be given the status of a national standard, either by publication of an identical text or by endorsement, at the latest by October 2026, and conflicting national standards shall be withdrawn at the latest by October 2026.

Attention is drawn to the possibility that some of the elements of this document may be the subject of patent rights. CEN-CENELEC shall not be held responsible for identifying any or all such patent rights.

This document supersedes EN ISO/IEC 17024:2012.

This document has been prepared under a standardization request addressed to CEN and CENELEC by the European Commission. The Standing Committee of the EFTA States subsequently approves these requests for its Member States.

For the relationship with EU Legislation, see informative Annex ZA, which is an integral part of this document.

Any feedback and questions on this document should be directed to the users’ national standards body/national committee. A complete listing of these bodies can be found on the CEN and CENELEC websites.

According to the CEN-CENELEC Internal Regulations, the national standards organizations of the following countries are bound to implement this European Standard: Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Republic of North Macedonia, Romania, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, Türkiye and the United Kingdom.

Endorsement notice

The text of ISO/IEC 17024:2026 has been approved by CEN-CENELEC as EN ISO/IEC 17024:2026 without any modification.

This is a preview of BS EN ISO/IEC 17024:2026. Click here to purchase the full version from the ANSI store.

Annex ZA
(informative)

Relationship between this European Standard and the requirements of Regulation (EC) No 765/2008 of the European Parliament and of the Council of 9 July 2008 setting out the requirements for accreditation and repealing Regulation (EEC) No 339/93 aimed to be covered

This European Standard has been prepared under Commission Implementing Decision C(2021)9277 of 17.12.2021 on a standardisation request to the European Committee for Standardisation and the European Committee for Electrotechnical Standardisation as regards accreditation and conformity assessment in support of Regulation (EC) No 765/2008 of the European Parliament and of the Council (M/580), to provide one voluntary means of conforming to Regulation (EC) No 765/2008 of the European Parliament and of the Council of 9 July 2008 setting out the requirements for accreditation and repealing Regulation (EEC) No 339/93 [OJ L 218].

Once this standard is cited in the Official Journal of the European Union under that Regulation, compliance with the normative clauses of this standard given in Table ZA.1 and ZA.2 confers, within the limits of the scope of this standard, a presumption of conformity with the corresponding requirements of that Regulation, and associated EFTA regulations.

Table ZA.1 — Correspondence between this European Standard and Regulation (EC) No 765/2008 of the European Parliament and of the Council of 9 July 2008 setting out the requirements for accreditation and repealing Regulation (EEC) No 339/93 [OJ L 218].

Requirement of Regulation (EC) 765/2008	Clause(s)/sub-clause(s) of this EN	Remarks/Notes
Article 5(1)	4.2, 6.1.3, 6.1.4, 6.1.5, 6.1.7, 6.2.2.1a), c), d), 6.3.2b), d), 6.5a)-d), 8.4a), 8.6, 9.4.5, 10.3.3, 10.4.4a), A.3	

Table ZA.2 — Correspondence between this European Standard and Decision No 768/2008/EC of the European Parliament and of the Council of 9 July 2008 on a common framework for the marketing of products, and repealing Council Decision 93/465/EEC [OJ L 218].

Requirement of Decision No 768/2008/EC	Clause(s)/sub-clause(s) of this EN	Remarks/Notes
Article R17(2)	4.1	
Article R17(3)	4.2, 4.3, 5.1.1, 5.1.2, 5.2, 6.1.2, 6.2.1, 6.2.2.1, 6.2.2.4, 6.2.3, 6.3.1, 6.5e), 9.3.1, 9.4.2, 9.4.4, 9.6.5, 9.8.2, 9.8.6, 9.8.7, 9.9.1, 9.9.2, 9.9.8, 9.9.9, 10.1.1, 10.1.3, 10.2.2, 10.3.1, 10.3.2 c), 10.4.4 b), A.1.4, A.1.5, A.3	

This is a preview of BS EN ISO/IEC 17024:2026. Click here to purchase the full version from the ANSI store.

Article R17(4)	5.2.3, 6.3, 9.4.4	EN ISO/IEC 17024 applies to persons not products, the referenced clauses therefore correspond to the third paragraph of Article R17(4).
Article R17(5)	4.2, 4.3, 5.1.1, 5.2, 6.1.2, 6.1.3, 6.1.4, 6.1.5, 6.1.7, 6.1.9, 6.2.2.1, 6.2.2.4, 6.2.3, 6.3.2, 6.4, 6.5a)-d), 8.4a), 8.6, 9.4.5, 9.8.2, 9.9.2, 9.9.8, 10.3.2c), 10.3.3, 10.4.4, A.2, A.3	
Article R17(6)	6.1, 6.2, 6.3, 6.4, 6.5, 8, 9.2.1, 9.3.2, 9.3.4, 9.3.5, 9.4.2, 9.4.4, 9.4.5, 9.5.1, 9.6.1, 9.8.1, 9.9.1, 10.2	
Article R17(7)	6.1, 6.2, 6.3, 6.5, 9.4.8	
Article R17(8)	4.3, 4.4, 5.1.1, 5.2, 6.1.2, 6.1.9, 6.2.2.1e), 6.2.2.4, 6.2.3, 9.8.2, 9.9.2, 9.9.8, 10.3.2c), A.2	
Article R17(9)	4.4	
Article R17(10)	5.2.3b), e), 6.1.9, 6.2.2.4, 6.2.3, 6.3.1, 7.1.2, 7.3, 7.4, 9.9.7, 10.7.4, A.4	
Article R17(11)	6.1.4	
Article R20(1)	6.3.1, 6.3.2b), d)	
Article R20(2)	6.3.2	
Article R20(4)	6.3.2d)	
Article R27(1)	9.2, 8	
Article R27(2)	8.1, 8.4, 8.5	
Article R27(3)	9.4.6, 9.5, 9.6.2	Based on definition 8 and 12 in article R1, Annex I of the Decision
Article R27(4)	9.5	
Article R27(5)	9.5, 9.6.2	

WARNING 1 — Presumption of conformity stays valid only as long as a reference to this European Standard is maintained in the list published in the Official Journal of the European Union. Users of this standard should consult frequently the latest list published in the Official Journal of the European Union.

WARNING 2 — Other Union legislation may be applicable to the product(s) falling within the scope of this standard.

This is a preview of BS EN ISO/IEC 17024:2026. Click here to purchase the full version from the ANSI store.

Foreword ..... **v**

Introduction ..... **vi**

1 Scope **1**

2 Normative references **1**

3 Terms and definitions **1**

4 General requirements **4**
4.1 Legal matters 4
4.2 Responsibility for decision on certification 4
4.3 Management of impartiality 5
4.4 Finance and liability 5

5 Structural requirements **6**
5.1 Management and organizational structure 6
5.2 Structure of the certification body in relation to education or training 6

6 Resource requirements **7**
6.1 General requirements for personnel 7
6.2 Personnel involved in assessment activities 7
6.2.1 General 7
6.2.2 Requirements for examiners 7
6.2.3 Requirements for other personnel involved in the assessment 8
6.3 Outsourcing 8
6.4 Other resources 8
6.5 Use of artificial intelligence (AI) in the certification process 9

7 Records and information requirements **9**
7.1 Records of applicants, candidates and certified persons 9
7.2 Public information 9
7.3 Confidentiality 10
7.4 Security 10

8 Certification schemes **11**

9 Certification process requirements **12**
9.1 Assessment process 12
9.2 Application process 12
9.3 Examination process 13
9.4 Decision on certification 13
9.5 Suspending, withdrawing or reducing the scope of certification 14
9.6 Recertification process 15
9.7 Use of certificates and marks 15
9.8 Appeals against decisions on certification 16
9.9 Complaints 17

10 Management system requirements **17**
10.1 General 17
10.2 Policies and responsibilities 18
10.3 Management review 18
10.3.1 General 18
10.3.2 Review input 18
10.3.3 Review output 19
10.4 Internal audits 19
10.5 Corrective actions 19
10.6 Actions to address risks and opportunities 20
10.7 Documented information 20

Annex A (informative) **Principles for certification of persons** **22**

© ISO/IEC 2026 – All rights reserved

This is a preview of BS EN ISO/IEC 17024:2026. Click here to purchase the full version from the ANSI store.

Bibliography **25**

© ISO/IEC 2026 – All rights reserved

This is a preview of BS EN ISO/IEC 17024:2026. Click here to purchase the full version from the ANSI store.

ISO (the International Organization for Standardization) and IEC (the International Electrotechnical Commission) form the specialized system for worldwide standardization. National bodies that are members of ISO or IEC participate in the development of International Standards through technical committees established by the respective organization to deal with particular fields of technical activity. ISO and IEC technical committees collaborate in fields of mutual interest. Other international organizations, governmental and non-governmental, in liaison with ISO and IEC, also take part in the work.

The procedures used to develop this document and those intended for its further maintenance are described in the ISO/IEC Directives, Part 1. In particular, the different approval criteria needed for the different types of document should be noted. This document was drafted in accordance with the editorial rules of the ISO/IEC Directives, Part 2 (see www.iso.org/directives or www.iec.ch/members_experts/refdocs).

ISO and IEC draw attention to the possibility that the implementation of this document may involve the use of (a) patent(s). ISO and IEC take no position concerning the evidence, validity or applicability of any claimed patent rights in respect thereof. As of the date of publication of this document, ISO and IEC had not received notice of (a) patent(s) which may be required to implement this document. However, implementers are cautioned that this may not represent the latest information, which may be obtained from the patent database available at www.iso.org/patents and https://patents.iec.ch. ISO and IEC shall not be held responsible for identifying any or all such patent rights.

Any trade name used in this document is information given for the convenience of users and does not constitute an endorsement.

For an explanation of the voluntary nature of standards, the meaning of ISO specific terms and expressions related to conformity assessment, as well as information about ISO's adherence to the World Trade Organization (WTO) principles in the Technical Barriers to Trade (TBT) see www.iso.org/iso/foreword.html. In the IEC, see www.iec.ch/understanding-standards.

This document was prepared by the ISO Committee on Conformity Assessment (CASCO), in collaboration with the European Committee for Standardization (CEN) Technical Committee CEN/CLC/JTC 1, *Criteria for conformity assessment bodies,* in accordance with the Agreement on technical cooperation between ISO and CEN (Vienna Agreement).

This third edition cancels and replaces the second edition (ISO/IEC 17024:2012), which has been technically revised.

The main changes are as follows:

— addition or revision of terms and definitions;

— additional requirements for the use of artificial intelligence (AI) added in 6.5;

— alignment with the PROC/33 text that establishes common elements for standards developed by CASCO.

Any feedback or questions on this document should be directed to the user's national standards body. A complete listing of these bodies can be found at www.iso.org/members.html and www.iec.ch/national-committees.

© ISO/IEC 2026 – All rights reserved

This is a preview of BS EN ISO/IEC 17024:2026. Click here to purchase the full version from the ANSI store.

This document has been developed with the objective of achieving and promoting a globally accepted set of requirements and principles for bodies operating certification of persons. Certification of persons is one means of providing assurance that the certified person meets the requirements identified in the certification scheme. Confidence in the respective schemes for certification of persons is achieved by means of a globally accepted process of assessment and periodic re-assessments of the competence of certified persons.

However, it is necessary to distinguish between situations where schemes for certification of persons are justified and situations where other forms of qualification are more appropriate. The development of schemes for certification of persons, in response to the ever-increasing velocity of technological innovation and growing specialization of personnel, can compensate for variations in education and training and thus facilitate the global job market. Alternatives to certification can still be necessary for job positions where public services, official or governmental operations are concerned.

This document can serve as the basis for the recognition of the bodies operating certification of persons, in order to facilitate their acceptance at the national, regional and international levels. Only the harmonization of the methodologies for developing and maintaining schemes for certification of persons can establish the environment for mutual recognition and the global exchange of persons.

This document specifies requirements which ensure that bodies operating certification of persons operate in a consistent, comparable and reliable manner. The requirements in this document are considered to be general requirements for bodies operating certification of persons. Certification of persons can only occur when there is a certification scheme. Schemes for certification of persons are based on market needs or demand or can be required by governments.

This document can be used for accreditation or peer assessment or designation by governmental authorities, scheme owners and others.

© ISO/IEC 2026 – All rights reserved

This is a preview of BS EN ISO/IEC 17024:2026. Click here to purchase the full version from the ANSI store.

Conformity assessment — General requirements for bodies operating certification of persons

1 Scope

This document specifies principles and requirements for a body operating certification of persons and includes the development and maintenance of a scheme for certification of persons.

NOTE 1 For the purposes of this document, the term "certification body" is used in place of the full term " body operating certification of persons", and the term "certification scheme" is used in place of the full term “scheme for certification of persons”.

NOTE 2 Annex A contains principles for certification of persons.

2 Normative references

The following documents are referred to in the text in such a way that some or all of their content constitutes requirements of this document. For dated references, only the edition cited applies. For undated references, the latest edition of the referenced document (including any amendments) applies.

ISO/IEC 17000, *Conformity assessment — Vocabulary and general principles*

3 Terms and definitions

For the purposes of this document, the terms and definitions given in ISO/IEC 17000 and the following apply.

ISO and IEC maintain terminology databases for use in standardization at the following addresses:

— ISO Online browsing platform: available at https://www.iso.org/obp

— IEC Electropedia: available at https://www.electropedia.org/

3.1
certification process
activities by which a *certification body* (3.7) determines that a person fulfils *certification requirements* (3.4)

Note 1 to entry: Certification process includes application, *assessment* (3.12), decision on certification, *recertification* (3.30), and issuance of *certificates* (3.6). It can include *surveillance* (3.29). Annex B can assist in the understanding of these terms.

3.2
certification scheme
scheme for certification of persons
set of rules and procedures that specifies the *competence* (3.9) criteria and other requirements related to specific categories of skills or occupations of persons and specifies the methodology for performing certification of persons

3.3
scheme owner
organization responsible for developing and maintaining a *certification scheme* (3.2)

Note 1 to entry: The organization can be the *certification body* (3.7) itself, a governmental authority, or other bodies.

© ISO/IEC 2026 – All rights reserved