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Security and resilience — Emergency management — Guidelines for capability assessment

Sécurité et résilience — Gestion des situations d'urgence — Lignes directrices pour l'évaluation de la capacité



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Foreword

ISO (the International Organization for Standardization) is a worldwide federation of national standards bodies (ISO member bodies). The work of preparing International Standards is normally carried out through ISO technical committees. Each member body interested in a subject for which a technical committee has been established has the right to be represented on that committee. International organizations, governmental and non-governmental, in liaison with ISO, also take part in the work. ISO collaborates closely with the International Electrotechnical Commission (IEC) on all matters of electrotechnical standardization.

The procedures used to develop this document and those intended for its further maintenance are described in the ISO/IEC Directives, Part 1. In particular the different approval criteria needed for the different types of ISO documents should be noted. This document was drafted in accordance with the editorial rules of the ISO/IEC Directives, Part 2 (see www.iso.org/directives).

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The committee responsible for this document is Technical Committee ISO/TC 292, *Security and resilience*.

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Introduction

This document provides guidelines for an organization in assessing its emergency management capability by using four maturity levels, eight indicators and an assessment process (see [Figure 1](#)).

A capability assessment can be used to:

- ensure regulatory compliance, reduce risk and meet the safety expectations of the population;
- improve organizational processes;
- enhance partnership, coordination and cooperation within an organization and with other agencies and sectors;
- share best practices;
- promote continual improvement.

A capability assessment can be performed by the organization itself or by an external organization.

Organizations can define their context to allow for an appropriate assessment of its emergency management capability. This context can be expressed through identifying appropriate activities in relation to prevention, mitigation, preparedness, response and recovery. While most organizations deliver all emergency management functions, some organizations can be responsible for only a single function so not all the indicators will apply.

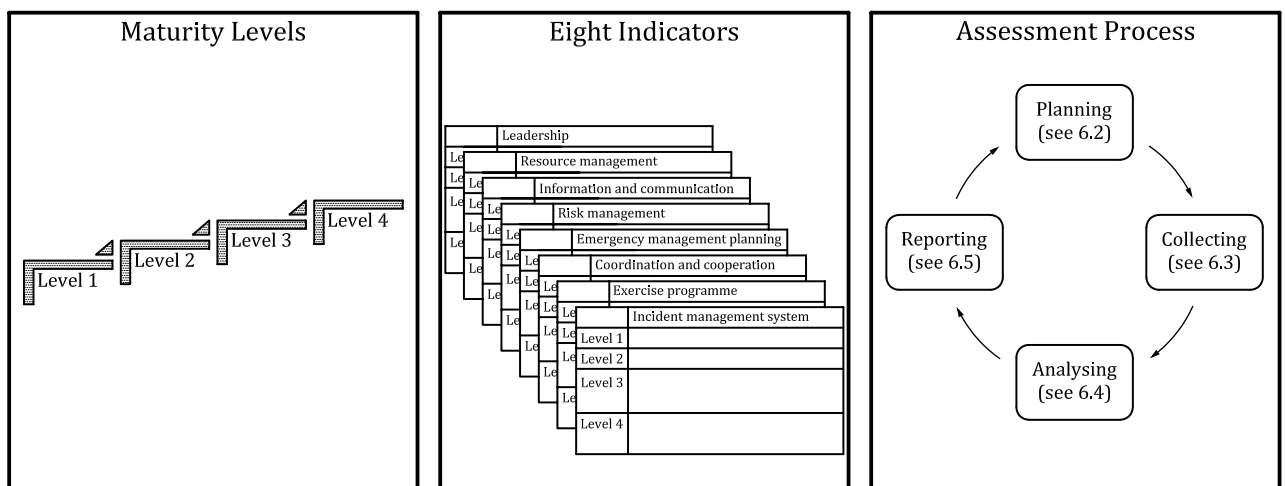


Figure 1 — Emergency capability assessment