

First edition 2019-10

# Ergonomics — Accessible design — A method for estimating minimum legible font size for people at any age

Ergonomie — Conception accessible — Taille de police lisible minimale pour les personnes de tout âge



Reference number ISO 24509:2019(E)

### ISO 24509:2019(E)

This is a preview of "ISO 24509:2019". Click here to purchase the full version from the ANSI store.



### COPYRIGHT PROTECTED DOCUMENT

© ISO 2019

All rights reserved. Unless otherwise specified, or required in the context of its implementation, no part of this publication may be reproduced or utilized otherwise in any form or by any means, electronic or mechanical, including photocopying, or posting on the internet or an intranet, without prior written permission. Permission can be requested from either ISO at the address below or ISO's member body in the country of the requester.

ISO copyright office CP 401 • Ch. de Blandonnet 8 CH-1214 Vernier, Geneva Phone: +41 22 749 01 11 Fax: +41 22 749 09 47 Email: copyright@iso.org Website: www.iso.org

Published in Switzerland

ForewordIntroduction					
			1	Scope	1
			2	Normative references	1
3	Terms and definitions	1			
4	Application conditions	2			
5	Estimation of minimum legible font size	2			
6	Correction by contrast effect	3			
Anne	ex A (normative) Visual acuity data as a function of age and viewing distance	5			
Anne	ex B (normative) Luminance correction coefficient to visual acuity	7			
Anne	ex C (informative) Calculation example of the minimum legible font size at a given viewing condition	8			
Anne	ex D (informative) Minimum legible font size calculated for variable age and viewing distance at constant luminance levels for reference	10			
Anne	ex E (informative) Practical application to a group of people with a range of age and viewing conditions	25			
Anne	ex F (informative) Application to non-alphabetical characters: Korean, Chinese and Thai languages	27			
Anne	ex G (informative) Data and principle of the method for estimating minimum legible font size	29			
Anne	ex H (informative) Scaling of legibility using minimum legible font size	35			
Bibli	ography	37			

# Foreword

ISO (the International Organization for Standardization) is a worldwide federation of national standards bodies (ISO member bodies). The work of preparing International Standards is normally carried out through ISO technical committees. Each member body interested in a subject for which a technical committee has been established has the right to be represented on that committee. International organizations, governmental and non-governmental, in liaison with ISO, also take part in the work. ISO collaborates closely with the International Electrotechnical Commission (IEC) on all matters of electrotechnical standardization.

The procedures used to develop this document and those intended for its further maintenance are described in the ISO/IEC Directives, Part 1. In particular, the different approval criteria needed for the different types of ISO documents should be noted. This document was drafted in accordance with the editorial rules of the ISO/IEC Directives, Part 2 (see <a href="www.iso.org/directives">www.iso.org/directives</a>).

Attention is drawn to the possibility that some of the elements of this document may be the subject of patent rights. ISO shall not be held responsible for identifying any or all such patent rights. Details of any patent rights identified during the development of the document will be in the Introduction and/or on the ISO list of patent declarations received (see <a href="https://www.iso.org/patents">www.iso.org/patents</a>).

Any trade name used in this document is information given for the convenience of users and does not constitute an endorsement.

For an explanation of the voluntary nature of standards, the meaning of ISO specific terms and expressions related to conformity assessment, as well as information about ISO's adherence to the World Trade Organization (WTO) principles in the Technical Barriers to Trade (TBT) see <a href="https://www.iso.org/iso/foreword.html">www.iso.org/iso/foreword.html</a>.

This document was prepared by Technical Committee ISO/TC 159, *Ergonomics*, Subcommittee SC 4, *Ergonomics of human-system interaction*.

Any feedback or questions on this document should be directed to the user's national standards body. A complete listing of these bodies can be found at <a href="https://www.iso.org/members.html">www.iso.org/members.html</a>.

## Introduction

Characters are widely used almost every time displays, documents, and other media for visual information are involved. Accessibility to printed or displayed text is one of the critical issues in this age of mass information, especially for older people. However, methods for designing and evaluating the legibility of characters have not been well established yet.

Most of the problems with legibility are concerned with appropriate font size to read text in various conditions. This problem is worse for older people whose visual acuity decreases with age, especially at near viewing distances. Provision of legible characters to older people at any viewing condition is becoming more important to enhance safety and comfort in their social activities.

The legibility of text has two major problems. One is concerned with legibility of single characters and the other one is for words and sentences where inter-character spacing or inter-line spacing is additionally investigated. The former one is the basic problem of legibility and can be extended to the legibility for words or sentences.

While there exist many factors that affect legibility of single characters, a limited number of critical factors can be identified as vision-related ones, which include age of the viewer, viewing distance, luminance and contrast. A method for estimating legible font size using these critical factors can be developed and generally applied to a wide range of practical cases. There can exist other critical factors concerning with physical aspects of presenting characters such as display characteristics and their environments[1], but these effects can be evaluated once the basic method based on human vision factors is established.

The legibility for people who have pathological disorders like low vision are not addressed in this document due to a lack of scientific resources as well as due to large individual differences in visual abilities among people with different types of impairments.

This document is based on principles of accessible design from ISO/IEC Guide  $71^{[2]}$  and on data from ISO/TR  $22411^{[3]}$ .