

Copyright protected document

All rights reserved. Unless otherwise specified, or required in the context of its implementation, no part of this publication may be reproduced or utilized otherwise in any form or by any means, electronic or mechanical, including photocopying, or posting on the internet or an intranet, without prior written permission. Permission can be requested from either ISO at the address below or ISO's member body in the country of the requester.

@ ISO 2021

ISO copyright office

CP 401 • Ch. de Blandonnet 8 CH-1214 Vernier, Geneva Phone: +41 22 749 01 11 Fax: +41 22 749 09 47 Email: copyright@iso.org Website: www.iso.org Published in Switzerland

Views expressed in this publication are those of the author(s) and contributors and do not necessarily reflect those of the International Organization for Standardization or United Nations Industrial Development Organization. The designations employed and the presentation of material do not imply the expression of any opinion whatsoever on the part of the International Organization for Standardization or the United Nations Industrial Development Organization concerning the legal status of any country, territory, city or area, or of its authorities; or concerning the delimitation of its frontiers or boundaries; or its economic system or degree of development. Designations such as "developed", "industrialized" and "developing" are intended for statistical convenience and do not necessarily express a judgment about the stage reached by a particular country or area in the development process. Mention of names of firms and organizations and their websites, commercial products, brand names, or licensed process does not imply endorsement by the International Organization for Standardization or the United Nations Industrial Development Organization.