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## Data quality —

Part 115:

### **Master data: Exchange of quality identifiers: Syntactic, semantic and resolution requirements**

*Qualité des données —*

*Partie 115: Données permanentes: Échange des identificateurs  
qualité: Exigences syntaxiques, sémantiques et de résolution*



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## Foreword

ISO (the International Organization for Standardization) is a worldwide federation of national standards bodies (ISO member bodies). The work of preparing International Standards is normally carried out through ISO technical committees. Each member body interested in a subject for which a technical committee has been established has the right to be represented on that committee. International organizations, governmental and non-governmental, in liaison with ISO, also take part in the work. ISO collaborates closely with the International Electrotechnical Commission (IEC) on all matters of electrotechnical standardization.

The procedures used to develop this document and those intended for its further maintenance are described in the ISO/IEC Directives, Part 1. In particular the different approval criteria needed for the different types of ISO documents should be noted. This document was drafted in accordance with the editorial rules of the ISO/IEC Directives, Part 2 (see [www.iso.org/directives](http://www.iso.org/directives)).

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For an explanation on the voluntary nature of standards, the meaning of ISO specific terms and expressions related to conformity assessment, as well as information about ISO's adherence to the World Trade Organization (WTO) principles in the Technical Barriers to Trade (TBT) see the following URL: [www.iso.org/iso/foreword.html](http://www.iso.org/iso/foreword.html).

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A list of all parts in the ISO 8000 series can be found on the ISO website.

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## Introduction

The ability to create, collect, store, maintain, transfer, process and present information and to support business processes in a timely and cost effective manner requires both an understanding of the characteristics of the information and data that determine its quality, and an ability to measure, manage and report on information and data quality.

ISO 8000 defines characteristics of information and data that determine its quality, and provides methods to manage, measure and improve the quality of information and data.

It is useful to perform the assessment in accordance with documented methods. It is also important to document the tailoring of standardized methods with respect to the expectation and requirements pertinent to the business.

ISO 8000 includes parts applicable to all types of data, and parts applicable to specific types of data.

ISO 8000 can be used independently or in conjunction with quality management systems.

Most commonly an identifier is a reference to a data set managed by the owner of the identifier and, as such, it is an alias for a master data record. Identifiers are widely exchanged by governments and commercial companies to refer to data used to describe individuals, organizations, locations, goods, services, assets, processes, procedures, laws, rules and regulations.

Examples of identifiers include vehicle registration number (license plate), vehicle identification number (VIN), driver's permit number, social security number, national identity card number, student number, employee number, passport number, tax identification number, IP address, telephone number, email address, domain name, part number, batch number, serial number, customer number, supplier number and concept identifiers.