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## **Information technology — Office equipment — Accessibility guidelines for older persons and persons with disabilities**

*Technologies de l'information — Lignes directrices pour l'accessibilité aux équipements de bureau par les personnes âgées et les personnes handicapées*



Reference number  
ISO/IEC 10779:2020(E)

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## Foreword

ISO (the International Organization for Standardization) and IEC (the International Electrotechnical Commission) form the specialized system for worldwide standardization. National bodies that are members of ISO or IEC participate in the development of International Standards through technical committees established by the respective organization to deal with particular fields of technical activity. ISO and IEC technical committees collaborate in fields of mutual interest. Other international organizations, governmental and non-governmental, in liaison with ISO and IEC, also take part in the work.

The procedures used to develop this document and those intended for its further maintenance are described in the ISO/IEC Directives, Part 1. In particular, the different approval criteria needed for the different types of document should be noted. This document was drafted in accordance with the editorial rules of the ISO/IEC Directives, Part 2 (see [www.iso.org/directives](http://www.iso.org/directives)).

Attention is drawn to the possibility that some of the elements of this document may be the subject of patent rights. ISO and IEC shall not be held responsible for identifying any or all such patent rights. Details of any patent rights identified during the development of the document will be in the Introduction and/or on the ISO list of patent declarations received (see [www.iso.org/patents](http://www.iso.org/patents)) or the IEC list of patent declarations received (see <http://patents.iec.ch>).

Any trade name used in this document is information given for the convenience of users and does not constitute an endorsement.

For an explanation of the voluntary nature of standards, the meaning of ISO specific terms and expressions related to conformity assessment, as well as information about ISO's adherence to the World Trade Organization (WTO) principles in the Technical Barriers to Trade (TBT) see [www.iso.org/iso/foreword.html](http://www.iso.org/iso/foreword.html).

This document was prepared by Joint Technical Committee ISO/IEC JTC 1, *Information technology*, Subcommittee SC 28, *Office equipment*.

This second edition cancels and replaces the first edition (ISO/IEC 10779:2008), which has been technically revised.

The main changes compared to the previous edition are as follows:

- harmonized with the US Section 508 of the Rehabilitation Act, and EN 301 549;
- defined the policies to ensure and improve accessibility.

Any feedback or questions on this document should be directed to the user's national standards body. A complete listing of these bodies can be found at [www.iso.org/members.html](http://www.iso.org/members.html).

## **Introduction**

This document has been developed as guidelines to assist in the design and evaluation of office equipment for operation by persons with the widest range of capabilities, including persons with disabilities and persons with temporary disabilities.

This document specifies features to provide guidance to designers of office equipment based on ISO/IEC Guide 71 and ISO 9241-20:2008.

This document had been developed originally in 2008 to be consistent with the U.S. Section 508 Standards (2000). In 2017, the standards were revised harmonizing EN 301 549:2014. This document for designing accessible office equipment is revised to be coherent with them.