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## Information technology — Security techniques — Vulnerability handling processes

*Technologies de l'information — Techniques de sécurité — Processus de traitement de la vulnérabilité*

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Reference number  
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## Foreword

ISO (the International Organization for Standardization) and IEC (the International Electrotechnical Commission) form the specialized system for worldwide standardization. National bodies that are members of ISO or IEC participate in the development of International Standards through technical committees established by the respective organization to deal with particular fields of technical activity. ISO and IEC technical committees collaborate in fields of mutual interest. Other international organizations, governmental and non-governmental, in liaison with ISO and IEC, also take part in the work. In the field of information technology, ISO and IEC have established a joint technical committee, ISO/IEC JTC 1.

International Standards are drafted in accordance with the rules given in the ISO/IEC Directives, Part 2.

The main task of the joint technical committee is to prepare International Standards. Draft International Standards adopted by the joint technical committee are circulated to national bodies for voting. Publication as an International Standard requires approval by at least 75 % of the national bodies casting a vote.

Attention is drawn to the possibility that some of the elements of this document may be the subject of patent rights. ISO and IEC shall not be held responsible for identifying any or all such patent rights.

ISO/IEC 30111 was prepared by Joint Technical Committee ISO/IEC JTC 1, *Information technology*, Subcommittee SC 27, *Security techniques*.

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## Introduction

This International Standard describes processes for vendors to handle reports of potential vulnerabilities in products and online services.

The audience for this standard includes consumers, developers, vendors, and evaluators of secure IT products. The following audiences may use this standard:

- developers and vendors, when responding to reported actual or potential vulnerabilities;
- evaluators, when assessing the security assurance afforded by vendors' and developers' vulnerability handling processes and the associated products and services;
- consumers, when selecting product and online service vendors to express best practice assurance requirements to developers, vendors and integrators.

This International Standard is related to ISO/IEC 29147.<sup>[5]</sup> It interfaces with elements described in ISO/IEC 29147 at the point of receiving potential vulnerability reports, and at the point of distributing vulnerability resolution information.

This International Standard takes into consideration the relevant elements of ISO/IEC 15408-3,<sup>[1]</sup> 13.5 Flaw remediation (ALC\_FLR).