

This is a preview of "ISO/IEC TR 27015:201...". Click [here](#) to purchase the full version from the ANSI store.

27015

First edition
2012-12-01

Information technology — Security techniques — Information security management guidelines for financial services

Technologies de l'information — Techniques de sécurité — Lignes directrices pour le management de la sécurité de l'information pour les services financiers

Reference number
ISO/IEC TR 27015:2012(E)



© ISO/IEC 2012

This is a preview of "ISO/IEC TR 27015:201...". Click here to purchase the full version from the ANSI store.



COPYRIGHT PROTECTED DOCUMENT

© ISO/IEC 2012

All rights reserved. Unless otherwise specified, no part of this publication may be reproduced or utilized in any form or by any means, electronic or mechanical, including photocopying and microfilm, without permission in writing from either ISO at the address below or ISO's member body in the country of the requester.

ISO copyright office
Case postale 56 • CH-1211 Geneva 20
Tel. + 41 22 749 01 11
Fax + 41 22 749 09 47
E-mail copyright@iso.org
Web www.iso.org

Published in Switzerland

This is a preview of "ISO/IEC TR 27015:201...". Click [here](#) to purchase the full version from the ANSI store.

Contents

Page

Foreword	vi
Introduction.....	vii
1 Scope.....	1
2 Normative references.....	1
3 Terms, definitions and abbreviated terms	1
3.1 Terms and definitions	1
3.2 Abbreviated terms	1
4 Structure of this technical report.....	1
5 Security Policy.....	2
6 Organization of information security	2
6.1 Internal organization	2
6.1.1 Management commitment to information security	2
6.1.2 Information security co-ordination	2
6.1.3 Allocation of information security responsibilities	2
6.1.4 Authorization process for information processing facilities	2
6.1.5 Confidentiality agreements	2
6.1.6 Contact with authorities.....	3
6.1.7 Contact with special interest groups	3
6.1.8 Independent review of information security.....	3
6.2 External parties.....	3
6.2.1 Identification of risks related to external parties	3
6.2.2 Addressing security when dealing with customers	3
6.2.3 Addressing security in third party agreements	5
7 Asset management.....	6
7.1 Responsibility for assets	6
7.1.1 Inventory of assets.....	6
7.1.2 Ownership of assets	6
7.1.3 Acceptable use of assets.....	6
7.2 Information classification	7
8 Human resources security	7
8.1 Prior to employment.....	7
8.1.1 Roles and responsibilities	7
8.1.2 Screening	7
8.1.3 Terms and conditions of employment.....	7
8.2 During employment.....	8
8.2.1 Management responsibilities	8
8.2.2 Information security awareness, education and training.....	8
8.3 Termination or change of employment	8
9 Physical and environmental security	8
9.1 Secure areas	8
9.1.1 Physical security perimeter	8
9.1.2 Physical entry controls	8
9.1.3 Securing offices, rooms, and facilities.....	8
9.1.4 Protecting against external and environmental threats	8
9.1.5 Working in secure areas	8
9.1.6 Public access, delivery, and loading areas	9
9.2 Equipment security	9

This is a preview of "ISO/IEC TR 27015:201...". Click here to purchase the full version from the ANSI store.

9.2.1	Equipment siting and protection	9
9.2.2	Supporting utilities	9
9.2.3	Cabling security	9
9.2.4	Equipment maintenance	9
9.2.5	Security of equipment off-premises	9
9.2.6	Secure disposal or re-use of equipment	9
10	Communications and operations management	10
10.1	Operational procedures and responsibilities	10
10.1.1	Documented operating procedures	10
10.1.2	Change management	10
10.1.3	Segregation of duties	10
10.1.4	Separation of development, test, and operational facilities	10
10.2	Third party service delivery management	10
10.3	System planning and acceptance	10
10.3.1	Capacity management	10
10.3.2	System acceptance	11
10.4	Protection against malicious and mobile code	11
10.4.1	Controls against malicious code	11
10.4.2	Controls against mobile code	11
10.5	Back-up	11
10.6	Network security management	11
10.7	Media handling	11
10.7.1	Management of removable media	11
10.7.2	Disposal of media	11
10.7.3	Information handling procedures	11
10.7.4	Security of system documentation	12
10.8	Exchange of information	12
10.9	Electronic commerce services	12
10.9.1	Electronic commerce	12
10.9.2	On-Line Transactions	12
10.9.3	Publicly available information	12
10.9.4	Internet banking services	12
10.10	Monitoring	13
10.10.1	Audit logging	13
10.10.2	Monitoring system use	13
10.10.3	Protection of log information	13
10.10.4	Administrator and operator logs	13
10.10.5	Fault logging	13
10.10.6	Clock synchronization	13
11	Access control	13
12	Information systems acquisition, development and maintenance	14
12.1	Security requirements of information systems	14
12.1.1	Security requirements analysis and specification	14
12.2	Correct processing in applications	14
12.3	Cryptographic controls	15
12.3.1	Policy on the use of cryptographic controls	15
12.3.2	Key management	15
12.4	Security of system files	15
12.4.1	Control of operational software	15
12.4.2	Protection of system test data	15
12.4.3	Access control to program source code	15
12.5	Security in development and support processes	16
12.6	Technical Vulnerability Management	16
13	Information security incident management	16
14	Business continuity management	16
14.1	Information security aspects of business continuity management	16
14.1.1	Including information security in the business continuity management process	16

This is a preview of "ISO/IEC TR 27015:201...". Click [here](#) to purchase the full version from the ANSI store.

14.1.2	Business continuity and risk assessment.....	16
14.1.3	Developing and implementing continuity plans including information security.....	16
14.1.4	Business continuity planning framework.....	16
14.1.5	Testing, maintaining and re-assessing business continuity plans	17
15	Compliance	17
15.1	Compliance with legal requirements.....	17
15.2	Compliance with security policies and standards, and technical compliance.....	17
15.2.1	Compliance with security policies and standards.....	17
15.2.2	Technical compliance checking	17
15.2.3	Compliance monitoring	17
	Bibliography.....	18

This is a preview of "ISO/IEC TR 27015:201...". Click [here](#) to purchase the full version from the ANSI store.

Foreword

ISO (the International Organization for Standardization) is a worldwide federation of national standards bodies (ISO member bodies). The work of preparing International Standards is normally carried out through ISO technical committees. Each member body interested in a subject for which a technical committee has been established has the right to be represented on that committee. International organizations, governmental and non-governmental, in liaison with ISO, also take part in the work. ISO collaborates closely with the International Electrotechnical Commission (IEC) on all matters of electrotechnical standardization.

International Standards are drafted in accordance with the rules given in the ISO/IEC Directives, Part 2.

The main task of technical committees is to prepare International Standards. Draft International Standards adopted by the technical committees are circulated to the member bodies for voting. Publication as an International Standard requires approval by at least 75 % of the member bodies casting a vote.

In exceptional circumstances, when a technical committee has collected data of a different kind from that which is normally published as an International Standard ("state of the art", for example), it may decide by a simple majority vote of its participating members to publish a Technical Report. A Technical Report is entirely informative in nature and does not have to be reviewed until the data it provides are considered to be no longer valid or useful.

Attention is drawn to the possibility that some of the elements of this document may be the subject of patent rights. ISO shall not be held responsible for identifying any or all such patent rights.

ISO/IEC TR 27015 was prepared by Joint Technical Committee ISO/IEC JTC 1, *Information technology*, Subcommittee 27, *IT Security techniques*.

This is a preview of "ISO/IEC TR 27015:201...". Click [here](#) to purchase the full version from the ANSI store.

Introduction

Continuous developments in information technology have led to an increased reliance by organizations providing financial services on their assets processing information. Consequently, management, customers and regulators have heightened expectations regarding an effective information security protection of these assets and of processed information.

Whereas ISO/IEC 27001:2005 and ISO/IEC 27002:2005 address information security management and controls, they do so in a generalised form.

Organizations providing financial services have specific information security needs and constraints within their respective organization or while performing financial transactions with business partners, which require a high level of reliance between involved stakeholders.

This technical report is a supplement to ISO/IEC 27000 family of International Standards for use by organizations providing financial services. In particular, the guidance contained in this technical report complements and is in addition to information security controls defined in ISO/IEC 27002:2005.

The term "financial services" should be understood as services in the management, investment, transfer, or lending of money which could be provided by organizations offering their fiscal expertise rather than selling physical products (i.e. anyone in the "business of money").

In addition to the implementation of both ISO/IEC 27001:2005 and ISO/IEC 27002:2005, by using this technical report, organizations providing financial services may establish a higher level of trust within their organization, with customers and with business partners, in particular, when it can be demonstrated that they have adopted sector-specific guidance for information security management.

This technical report reflects the state of art and is not intended for certification purposes.